

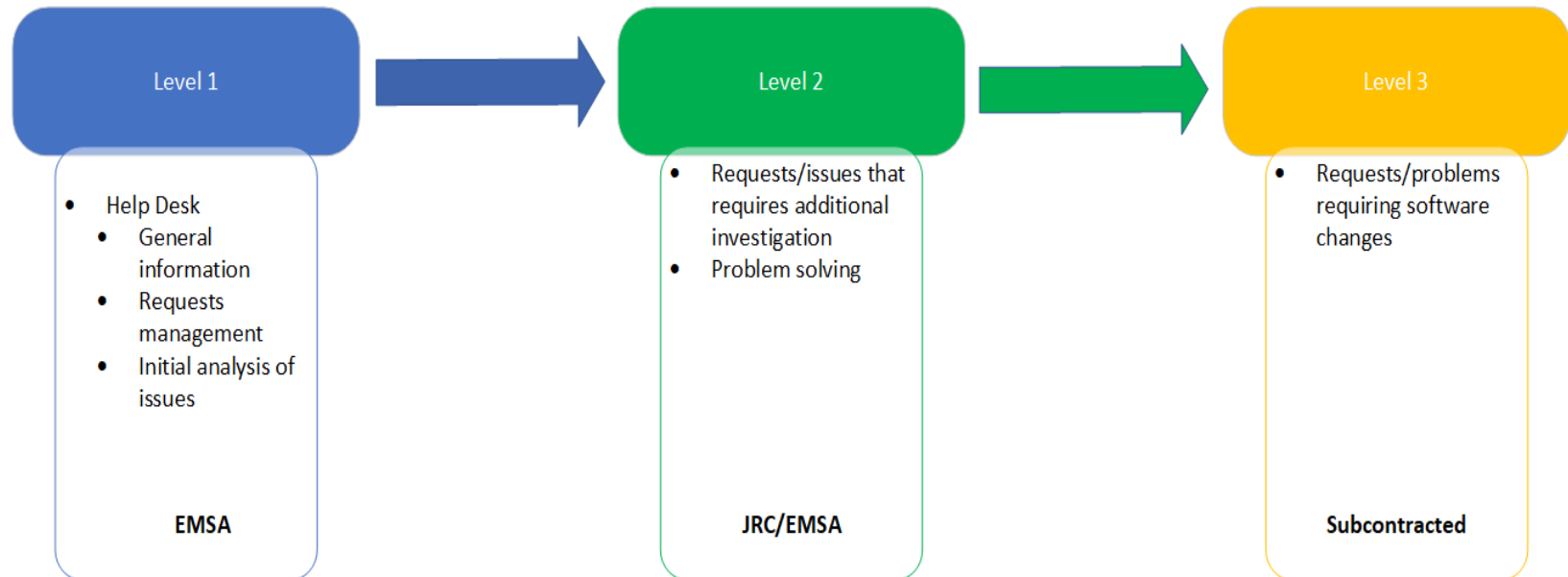
# CISE support report

## February-May 2020

4th CISE Stakeholder Group meeting

Lisbon / 9 June 2020

# Summary – Support Requests (1)



- No blocking issues during this period
- Contractors are involved in levels 2 and 3



- **Disks consumption reaching the limit**
- **JMS queues getting full**
- **Consul not responding**
- **Ldap processes down**
- **Artemis massive logging of errors**

**Total: 7**

- On-going: 2
- Closed: 5

## Summary - Support Requests (Feb - May 2020)



- Technical information on the adaptor
- Incident and problems management
- Node deployment
- Node Configuration

## Stakeholders

- Member States: (IT, PT, FI, BG)
- EU Agencies: 1 (EFCA)



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