

**SURVEY TO EXTERNAL STAKEHOLDERS**

**1. BACKGROUND INFORMATION**

1.1 Identity of the organisation	
All.	<p><b>Which organisation do you belong to?</b></p> <ul style="list-style-type: none"> <li>- EMSA staff             <ul style="list-style-type: none"> <li>o In which part of EMSA do you work?                 <ul style="list-style-type: none"> <li>▪ Executive office</li> <li>▪ Department A: Corporate Services - Unit A.1</li> <li>▪ Department A: Corporate Services - Unit A.2</li> <li>▪ Department A: Corporate Services - Unit A.3</li> <li>▪ Department B: Safety and Standards - Unit B.1</li> <li>▪ Department B: Safety and Standards - Unit B.2</li> <li>▪ Department B: Safety and Standards - Unit B.3</li> <li>▪ Department C: Operations - Unit C.1</li> <li>▪ Department C: Operations - Unit C.2</li> <li>▪ Department C: Operations - Unit C.3</li> <li>▪ Department C: Operations - Unit C.4</li> </ul> </li> </ul> </li> <li>- EMSA's Administrative Board</li> <li>- European Commission             <ul style="list-style-type: none"> <li>o Which DG of the European Commission do you belong to?                 <ul style="list-style-type: none"> <li>▪ DG Climate Action</li> <li>▪ DG Environment</li> <li>▪ DG Humanitarian Aid &amp; Civil Protection</li> <li>▪ DG Internal Market, Industry, Entrepreneurship and SMEs</li> <li>▪ DG Migration and Home Affairs</li> <li>▪ DG Maritime Affairs</li> <li>▪ DG Neighbourhood and Enlargement Negotiations</li> <li>▪ DG Regional Policy</li> <li>▪ DG Transport and Mobility</li> <li>▪ DG Taxation and Customs Union</li> <li>▪ Other (please specify)</li> </ul> </li> </ul> </li> <li>- European Parliament</li> <li>- Council of the EU</li> <li>- European body/agency             <ul style="list-style-type: none"> <li>o Which European body or agency do you belong to?                 <ul style="list-style-type: none"> <li>▪ European Fisheries Control Agency</li> <li>▪ European Union Naval Forces</li> <li>▪ European Space Agency</li> </ul> </li> </ul> </li> </ul>

	<ul style="list-style-type: none"> <li>▪ Frontex</li> <li>▪ Joint Research Council</li> <li>▪ European Monitoring Centre for Drugs and Drug Addiction</li> <li>▪ Other (please specify)</li> </ul> <p>- National maritime organisation or authority [multiple choice]</p> <ul style="list-style-type: none"> <li>○ What part(s) of a national maritime organisation or authority do you belong to? Please select all that apply. <ul style="list-style-type: none"> <li>▪ Accident investigation</li> <li>▪ Coastguard</li> <li>▪ Maritime authority</li> <li>▪ Port State Control</li> <li>▪ Other (please specify)</li> </ul> </li> </ul> <p>- Maritime industry and representative associations.</p> <ul style="list-style-type: none"> <li>○ What type of organisation do you belong to? <ul style="list-style-type: none"> <li>▪ Company of the maritime sector</li> <li>▪ National association</li> <li>▪ European association</li> <li>▪ International association</li> </ul> </li> <li>○ What sector are you active in / do you represent? <ul style="list-style-type: none"> <li>▪ Marine equipment industry</li> <li>▪ Maritime workers, seafarers</li> <li>▪ Protection and indemnity</li> <li>▪ Sea ports</li> <li>▪ Ship-owners, shipping industry (cargo, tanker)</li> <li>▪ Classification societies</li> <li>▪ Maritime surveillance related activities</li> <li>▪ Marine pollution preparedness, detection and response</li> <li>▪ Other (please specify)</li> </ul> </li> </ul> <p>- Intergovernmental organisation</p> <ul style="list-style-type: none"> <li>○ Which intergovernmental organisation do you belong to? <ul style="list-style-type: none"> <li>▪ International Labour Organisation</li> <li>▪ International Maritime Organisation</li> <li>▪ International Mobile Satellite Organisation</li> <li>▪ World Meteorological Organisation</li> <li>▪ Other (please specify)</li> </ul> </li> </ul> <p>- Civil Society Organisation Please specify your area of activity [<i>open field</i>]</p> <p>- Academic or research institution Please specify your area of activity [<i>open field</i>] Does your institution organise training academies in the field of maritime safety and security? [<i>yes/no</i>]</p>
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	<ul style="list-style-type: none"> <li>- Media</li> <li>- Other (please specify)</li> </ul>
EP, Council, national maritime organisation, maritime industry, academia, CSO, media	In which country are you based or which country do you represent? [list of all EU MS, Albania, Bosnia Herzegovina, FYROM, Iceland, Montenegro, Norway, Serbia, Turkey, "my organisation operates at EU/international level, other]

1.3 Familiarity with EMSA products and service	
All. Not for staff	<p>Of the following EMSA activities and services, please select the ones you are most familiar with.</p> <p>Please select no more than 3. You will then be asked further questions about your view on the activities that you selected. <i>[multiple choice; maximum 3 areas]</i></p> <ul style="list-style-type: none"> <li>• Integrated maritime services</li> <li>• SafeSeaNet</li> <li>• EU LRIT CDC and LRIT IDE</li> <li>• THETIS (including THETIS-MRV and emissions inventories)</li> <li>• Maritime Support Services helpdesk</li> <li>• Inspections of classification societies / Recognised Organisations</li> <li>• STCW-related inspections of third countries and visits to Member States</li> <li>• Visits to Member States for implementation of the PSC Directive</li> <li>• Maritime security inspections in the Member States, Norway and Iceland (under Regulation (EC) No 757/2004 on enhancing ship and port facility security)</li> <li>• Monitoring visits to EU and EFTA Member States for implementation of other EU maritime legislation</li> <li>• Horizontal research and analysis on Member States' application of EU law</li> <li>• Support to Port State Control system in line with the PSC Directive</li> <li>• Accident investigation</li> <li>• Trainings and/or technical assistance for Member States and officials from enlargement countries</li> <li>• Technical assistance to the Commission and Member States in the field of marine equipment and ship safety standards</li> <li>• Maritime information (MARINFO), Equasis and statistics</li> <li>• Prevention of pollution by ships</li> <li>• Operational pollution responses services</li> <li>• Earth Observation: CleanSeaNet and illegal discharges</li> <li>• Cooperation and information relating to pollution preparedness and response to oil and Hazardous and Noxious Substances marine spills</li> <li>• Do not know / Cannot assess</li> </ul>

[Instruction: In the following, for some questions, respondents will be asked to provide their assessments only in relation to the areas and services they ticked above, Q1.3]

[Instruction: Other questions will be filtered according to what they ticked in Q1.1, meaning that only selected groups of stakeholders will be prompted the question; the left-hand columns indicate the stakeholder groups targeted with the specific question]

In the following, we would like to collect your view on EMSA's work and the extent to which you find the Agency's work contributes to different objectives.

## 2. IMPACT

**In your opinion, to what extent has EMSA's work contributed to the following objectives [tick a box] [respondents: all][EQ9]**

	Not at all	To a small extent	To some extent	To a high extent	Do not know/can not assess
High, uniform and effective level of maritime safety and security in Europe					
Effective and uniform prevention of and response to marine pollution caused by ships and by oil and gas installations					
Efficient European maritime traffic and transport					
The establishment of a European Maritime Transport Space without Barriers					

[those indicating "do not know" "not at all" or "to a small extent" in the above question]	Please explain why, in your opinion, EMSA has not been able to contribute to the objective(s), or why you were unable to assess the extent of their contribution. [Open question; voluntary]
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## 3. RELEVANCE

3.1 Relevance of objectives and tasks of the Regulation for EMSA's work and for stakeholders.  
[EQ1]

<p>Staff, Commission, Admin Board</p>	<p>With your knowledge of what is prescribed by the founding Regulation for EMSA (EC Regulation 1406/2002), to what extent does EMSA fulfil its mandate and core tasks?</p> <ul style="list-style-type: none"> <li>• Not at all</li> <li>• To a small extent</li> <li>• To some extent</li> <li>• To a high extent</li> <li>• Do not know/cannot assess</li> </ul> <p>In your opinion, to what extent do the objectives and tasks set out in EMSA's founding Regulation match the needs of stakeholders in the field of maritime safety?</p> <ul style="list-style-type: none"> <li>• Not at all</li> <li>• To a small extent</li> <li>• To some extent</li> <li>• To a high extent</li> <li>• Do not know/cannot assess</li> <li>•</li> </ul>
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<p>3.2 Relevance of EMSA's mandate and tasks with regard to challenges in the maritime sector. [EQ2]</p>	
<p>Staff, Commission, Admin Board</p>	<p>In your opinion, to what extent are emerging challenges and needs of the European maritime sector well addressed by the tasks set for EMSA in its founding Regulation?</p> <ul style="list-style-type: none"> <li>• Not at all</li> <li>• To a small extent</li> <li>• To some extent</li> <li>• To a high extent</li> </ul> <p>Do not know/cannot assess</p> <p>[Those who respond "Not at all", "to a small extent" or "to some extent" in the above]</p> <p>Do you think the EMSA Regulation should be amended to better accommodate for emerging needs and challenges?</p> <ul style="list-style-type: none"> <li>• Yes</li> <li>• No</li> <li>• Do not know/cannot assess</li> </ul> <p>[To those answering "yes" to the above.]</p> <p>Please explain in what ways EMSA's founding Regulation should be amended. [Open question; voluntary]</p>

## 4. USEFULNESS AND EFFECTIVENESS OF SERVICES

All questions starting with 'To what extent' under this section propose the answers listed below. Each sub-element of the question (i.e. activity or service) is to be assessed with these choices.

- *Not at all*

- To a small extent
- To some extent
- To a high extent
- Do not know/cannot assess

4.1 Satisfying stakeholder needs [EQ10]	
All (except EMSA)	In your opinion, to what extent do the following activities/services provided by EMSA meet your/your organisation's needs? <i>(list up to three services selected in question 1.3)</i>

4.2 Achievement of results [EQ3-6]							
All (except EMSA)	<p>[Selected EMSA product or service 1]</p> <p>[Selected EMSA product or service 2]</p> <p>[Selected EMSA product or service 3]</p> <p>In your opinion, to what extent have the following EMSA activities/services contributed to the objectives listed?</p> <p>[Mapping of services and objectives for this question:]</p> <table border="1"> <thead> <tr> <th>Service</th> <th>Objectives</th> </tr> </thead> <tbody> <tr> <td> <b>Maritime transport and surveillance – information on ships, cargoes and ship movements</b> <ol style="list-style-type: none"> <li>integrated maritime services</li> <li>SafeSeaNet)</li> <li>EU LRIT CDC and LRIT IDE</li> <li>THETIS (including THETIS-MRV and emissions inventories)</li> <li>Maritime Support Services helpdesk</li> </ol> </td> <td> <ul style="list-style-type: none"> <li>Improved quality and availability of objective, reliable and comparable information and data to the EC, MS, EU agencies and the maritime community more broadly [all]</li> <li>Improved application of international/EU maritime legislation by the EC and MS [all]</li> </ul> </td> </tr> <tr> <td> <b>Visits and inspections to monitor the implementation of EU legislation</b> <ol style="list-style-type: none"> <li>Inspections of Classification societies/Recognised Organisations</li> <li>STCW-related inspections of third countries and visits to Member States</li> <li>Visits to Member States for implementation of the PSC Directive</li> <li>Maritime security inspections in the Member States, Norway and Iceland (under Regulation (EC) No 725/2004 on enhancing ship and port facility security)</li> <li>Monitoring visits to EU and EFTA Member States for implementation of other EU maritime legislation</li> </ol> </td> <td> <ul style="list-style-type: none"> <li>Improved application of international/EU maritime legislation by the EC and MS [all]</li> <li>improved quality and availability of objective, reliable and comparable information and data to the Commission, Member States, EU agencies and the maritime community more broadly [6]</li> <li>Improved application of international/EU maritime legislation by third countries (EFTA/IP/ENP) that have entered into agreement with the Community [2]</li> <li>Increased cooperation and sharing of best practices between the Member States [6]</li> </ul> </td> </tr> </tbody> </table>	Service	Objectives	<b>Maritime transport and surveillance – information on ships, cargoes and ship movements</b> <ol style="list-style-type: none"> <li>integrated maritime services</li> <li>SafeSeaNet)</li> <li>EU LRIT CDC and LRIT IDE</li> <li>THETIS (including THETIS-MRV and emissions inventories)</li> <li>Maritime Support Services helpdesk</li> </ol>	<ul style="list-style-type: none"> <li>Improved quality and availability of objective, reliable and comparable information and data to the EC, MS, EU agencies and the maritime community more broadly [all]</li> <li>Improved application of international/EU maritime legislation by the EC and MS [all]</li> </ul>	<b>Visits and inspections to monitor the implementation of EU legislation</b> <ol style="list-style-type: none"> <li>Inspections of Classification societies/Recognised Organisations</li> <li>STCW-related inspections of third countries and visits to Member States</li> <li>Visits to Member States for implementation of the PSC Directive</li> <li>Maritime security inspections in the Member States, Norway and Iceland (under Regulation (EC) No 725/2004 on enhancing ship and port facility security)</li> <li>Monitoring visits to EU and EFTA Member States for implementation of other EU maritime legislation</li> </ol>	<ul style="list-style-type: none"> <li>Improved application of international/EU maritime legislation by the EC and MS [all]</li> <li>improved quality and availability of objective, reliable and comparable information and data to the Commission, Member States, EU agencies and the maritime community more broadly [6]</li> <li>Improved application of international/EU maritime legislation by third countries (EFTA/IP/ENP) that have entered into agreement with the Community [2]</li> <li>Increased cooperation and sharing of best practices between the Member States [6]</li> </ul>
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	6. Horizontal research and analysis on Member States' application of EU law	
	<p><b>Providing technical and scientific assistance and facilitating technical cooperation between the Member States' maritime authorities and with the Commission</b></p> <ol style="list-style-type: none"> <li>1. Support to the Port State Control system in line with the PSC Directive</li> <li>2. Accident investigation</li> <li>3. Trainings and/or technical assistance for Member States and officials from enlargement countries</li> <li>4. Technical assistance to the Commission and Member States in the fields of marine equipment and ship safety standards</li> <li>5. Maritime information (MARINFO), Equasis and statistics</li> <li>6. Prevention of pollution by ships</li> </ol>	<ul style="list-style-type: none"> <li>• Improved quality of updated and newly developed EU legislation and standards [4]</li> <li>• Improved EU contribution to the development of international maritime legislation by providing assistance to the EC [4]</li> <li>• Improved application of international/EU maritime legislation by the EC and MS [1, 2, 3]</li> <li>• Improved quality and availability of objective, reliable and comparable information and data to the EC and MS [2, 5]</li> <li>• Improved application of international/EU maritime legislation by third countries (EFTA, IPA, ENP) that have entered into agreement with the Community [3]</li> <li>• Increased cooperation and sharing of best practices between MS [1, 3]</li> <li>• Improved ability of the EC and MS to prevent and respond to marine pollution [6]</li> </ul>
	<p><b>Pollution preparedness detection and response</b></p> <ol style="list-style-type: none"> <li>1. Operational pollution responses services</li> <li>2. Earth Observation: CleanSeaNet and illegal discharges</li> <li>3. Cooperation and information relating to pollution preparedness and response to oil and Hazardous and Noxious Substances marine spills</li> </ol>	<ul style="list-style-type: none"> <li>• Improved ability of the EC and MS to prevent and respond to marine pollution [1, 2]</li> <li>• Improved application of international/EU maritime legislation by the EC and MS [2, 3]</li> <li>• Improved cooperation between MS and third countries in addressing marine pollution [3]</li> <li>• Improved contribution of the EC to the work on marine pollution of international technical bodies [3]</li> <li>• Increased cooperation and sharing of best practices between MS [3]</li> </ul>

## 5. ORGANISATION, INTERNAL PROCESSES AND EFFICIENCY

All questions starting with 'To what extent' under this section propose the answers listed below.

- *Not at all*
- *To a small extent*
- *To some extent*
- *To a high extent*
- *Do not know/cannot assess*

5.1 Completing tasks on time and at expected levels of quality [EQ7]
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Staff, Commission, Admin Board	<p>In your opinion, to what extent does EMSA <u>in general</u> have sufficient resources and competencies to fulfil its mandate/tasks?</p> <p>In your opinion, to what extent are tasks carried out by EMSA</p> <ul style="list-style-type: none"> <li>• completed on time</li> <li>• meeting expectations in terms of quality?</li> </ul>
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5.5 Efficiency [EQ11]	
Staff Admin Board	<p>In your opinion, to what extent has the Agency been able to <u>take on new tasks</u> without it compromising the Agency's performance in other areas?</p> <p>In your opinion, to what extent has the Agency been able to <u>maintain its performance level</u> despite reductions in budget/resources in some areas?</p>

## 6. ADDED VALUE AND EFFICIENCY/COST-EFFICIENCY

All questions starting with 'To what extent' under this section propose the answers listed below.

- *Not at all*
- *To a small extent*
- *To some extent*
- *To a high extent*
- *Do not know/cannot assess*

6.1 Added value [EQ15]	
All (except staff)	<p>Imagine that EMSA did not exist: To what extent could similar results of the following EMSA activities be achieved through efforts at national and/or international level? <i>[multiple choice]</i></p> <ul style="list-style-type: none"> <li>• [Selected EMSA product or service 1]</li> <li>• [Selected EMSA product or service 2]</li> <li>• [Selected EMSA product or service 3]</li> </ul> <p>Imagine that EMSA ceased to exist or reduced the scope of its activities: To what extent would this have a <u>negative</u> impact on the level of maritime safety and security in Europe?</p>

6.2 Efficiency, cost-effectiveness [EQ11, EQ13, EQ14]	
maritime safety and security organisations or authorities  (including Admin board members)	<p>In your opinion, to what extent does EMSA's work produce similar results at a lower cost compared to a situation where the work was performed at national level?</p> <p>How would you rank the following areas of EMSA's work, in terms of being least to most efficient (in providing most value for money)? <i>(ranking from 1 to 3, least to most efficient)</i></p> <ul style="list-style-type: none"> <li>• <i>Activity / service 1 [Insert number]</i></li> </ul>

	<ul style="list-style-type: none"> <li>• Activity / service 2 [Insert number]</li> <li>• Activity / service 3 [Insert number]</li> </ul> <p>[prompting only in relation to the services/activities ticked in Q1.3 (and only if they ticked more than one)]</p>
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## 7. EMSA'S EXTERNAL COMMUNICATION

External communication [EQ7]	
All except staff	<p>Which of the following communication activities/products of EMSA are you familiar with/have you taken part in? [multiple choices possible]</p> <ul style="list-style-type: none"> <li>• Events/seminars</li> <li>• News letter</li> <li>• Brochures</li> <li>• Website</li> <li>• Social media</li> <li>• None of the above</li> <li>• <i>Other activities/products (to be defined)</i></li> </ul> <p>[not for those which do not know EMSA's communication activities] In your opinion, to what extent do EMSA's communication activities/products provide sufficient information for you/your organisation to remain aware and updated on EMSA's work?</p> <p>Please indicate any suggestions to increase general awareness about EMSA's work. [open field]</p>

## 8. TRAINING ACTIVITIES

7.1 Training activities [case study]	
National maritime safety and security organisation or authority	<p>In the past five years, have you or one of your colleagues taken part in one of the trainings organised by EMSA? [multiple choice]</p> <ul style="list-style-type: none"> <li>• Yes, I have taken part in a training.</li> <li>• Yes, one or several of my colleagues have taken part in one of the trainings.</li> <li>• No, neither I nor one of my colleagues have taken part in a training organised by EMSA.</li> </ul>
Those who responded "yes" above	<p>Please indicate, in which of the following trainings you or your colleague(s) have taken part. [multiple choice]</p> <ul style="list-style-type: none"> <li>• Ballast Water Management</li> <li>• CleanSeaNet</li> <li>• Core skills for accident investigators</li> </ul>

	<ul style="list-style-type: none"> <li>• Education and certification of seafarers</li> <li>• EU environmental legislation</li> <li>• EU LRIT CDC</li> <li>• EU maritime legislation</li> <li>• European Causality Information Platform (EMCIP)</li> <li>• Flag State implementation</li> <li>• Integrated maritime services</li> <li>• ISM Code and audit trainings</li> <li>• ISPS code</li> <li>• Liability and compensation for maritime claims</li> <li>• Marine Equipment Directive (MED)</li> <li>• Maritime Labour Convention</li> <li>• Passenger ship safety</li> <li>• Place of refuge for ships in need of assistance</li> <li>• Port reception facilities</li> <li>• Port state control</li> <li>• SafeSeaNet</li> <li>• Sulphur Directive – compliance and enforcement</li> <li>• Surveillance systems for marine pollution detection and assessment</li> <li>• THETIS-EU</li> <li>• Other, please specify</li> </ul>
If participated in one of the trainings	<p>On the long term, to what extent has your work benefitted from the training (either through your direct learning experience or through the exchange with your colleagues)?</p> <ul style="list-style-type: none"> <li>• <i>Not at all</i></li> <li>• <i>To a small extent</i></li> <li>• <i>To some extent</i></li> <li>• <i>To a high extent</i></li> <li>• <i>Do not know/cannot assess</i></li> </ul> <p>Please provide any comments or suggestions you may have concerning EMSA's training activities. [open field]</p>

## 9. RECOMMENDATIONS

Formative questions	
National maritime safety and security organisation or authority	In your opinion, what could be done in order to improve the quality and usefulness of EMSA's services? [Open question]
National maritime safety and security organisation or authority (if selected yes)	Please feel free to add any comments or recommendations that have come to mind while answering this questionnaire. [Open question]

above)	
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**You have completed the survey. Thank you very much for your participation!**  
**Click "Finish" to close the consultation. Your answers have been saved.**