

# **LRIT IDE**

## **Service Status**

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# LRIT IDE Performance

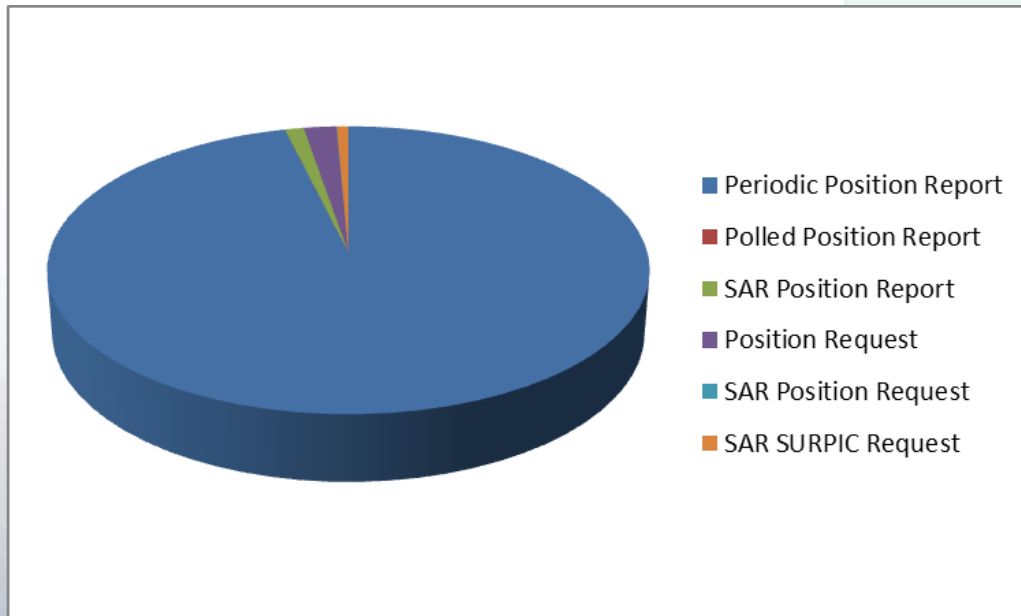
(17<sup>th</sup> Oct 2012 - 30<sup>th</sup> Apr 2013)

- Availability: **99.83%**
- Processing time below 30 seconds: **100%**
- Messages processed: **more than 8 million**
- Helpdesk Support (LRIT User Community): **~400 requests**
- DC Testing Support: **8**

# LRIT IDE Statistics

(17<sup>th</sup> Oct 2012 - 30<sup>th</sup> Apr 2013)

Type	Number of Messages
Periodic Position Report	6,036,093
Polled Position Report	703
SAR Position Report	71,582
Position Request	122,617
SAR Position Request	2,188
SAR SURPIC Request	43,485
Total	6,276,668



# Incidents

(17<sup>th</sup> Oct 2012 - 30<sup>th</sup> Apr 2013)

- Relevant incidents
  - **Power outage:** on Nov 22<sup>nd</sup>, 2012
  - **DNS service:** on Mar 11<sup>th</sup>, 2013
- Max. Continuous Downtime: **4.5 hours**
- Disaster Recovery Activation: **One** (failed)

# Exercises

(17<sup>th</sup> Oct 2012 - 30<sup>th</sup> Apr 2013)

- Maritime Support Services:
  - ✓ All MSSOs Certified
- 2<sup>nd</sup> Line Support (ICT 24/7 Contractor):
  - ✓ Switchover/Switchback: **Two**
- DR IDE Operator (US Coast Guard):
  - ✓ Failover/Failback: **None**

## Other Activities

- Audit Report
- LRIT Operational Governance Body
- New software release

# **European Maritime Safety Agency**

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