



# LRIT meeting 10

## Introduction

Agenda item 10.2 EU CDC Ops & maintenance

Sara Peral / Senior Application Engineer  
Department C: Operations/Unit C.3.2

Lisbon / 29 October 2014

# Maintenance Contract



- Maintenance Contract with CLS/CSW
- 4 year contract
- Contract signed Nov. 2012
- Covers EU CDC, IDE and Ship DB
- Started November 2012 for EU CDC
- Started in May 2013 for IDE & Ship DB
- Covers:
  - Corrective maintenance: bugs correction, provides support on system operations and problem management.
  - Evolutive maintenance: Includes new functionalities and developments



## Planned for 2015

- EU CDC: 1 release
  - Small improvements
  - Bug fixing
  - New features

If needed,

- LCT: 1 release
- Ship DB: 1 release



## Last Release of Ship Database

- Integrated with SSO
  - For EU CDC users the password to be used on the Ship database is the same

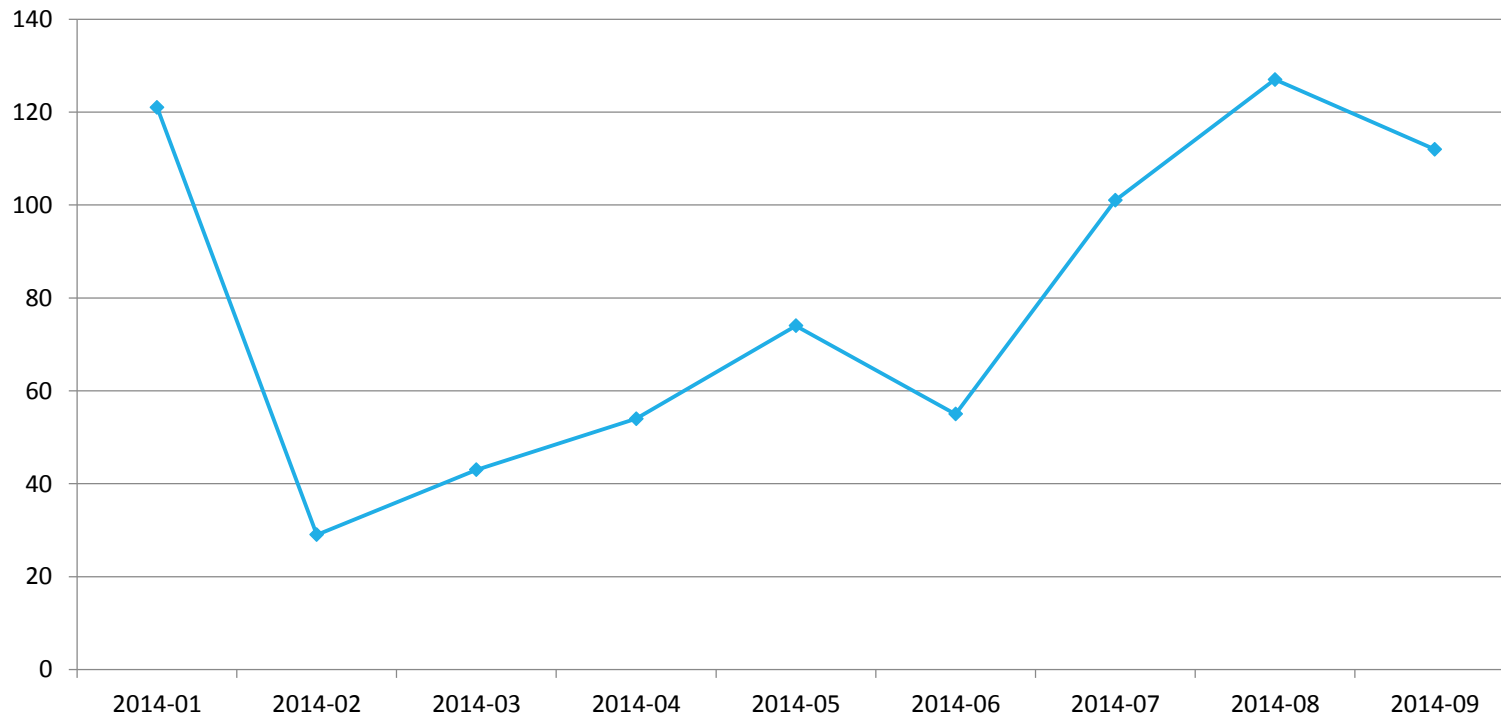
## EU CDC into the EMSA virtual environment

- Switch from the old infrastructure to the new infrastructure went smoothly and took around 1 hour
- Application is working without major issues, but some slowness on some database queries is under investigation.

# Incident Management



**Number of Incidents since January 2014**





## Process:

- IMSO will propose an Audit Date for EU LRIT DC – target date is April 2015
- EU LRIT Operator has to:
  - Fill the audit Questionnaire
  - Prepare audit data
- IMSO perform the audit by analysing the questionnaire and the sample data
- IMSO sent the results of their analysis carried out on the sample data
- EMSA replies to the findings
- IMSO reports the Audit results



[emsa.europa.eu](https://emsa.europa.eu)

 [twitter.com/emsa\\_lisbon](https://twitter.com/emsa_lisbon)

 [facebook.com/emsa.lisbon](https://facebook.com/emsa.lisbon)

