

Privacy Statement on the processing of personal data in the context of the survey to evaluate current evacuation strategies on passenger ships

The protection of privacy is of high importance to the European Maritime Safety Agency ('EMSA'). EMSA is responsible for the personal data it processes. Therefore, we are committed to respecting and protecting the personal data of every individual and to ensuring efficient exercising of data subject's rights. All the data of personal nature, namely data that can identify an individual directly or indirectly, will be handled fairly and lawfully with the necessary due care.

This processing operation is subject to Regulation 2018/1725 of the European Parliament and of the Council on the protection of individuals with regard to the processing of personal data by the Union institutions, bodies, offices and agencies and on the free movement of such data. The information in this Privacy Statement is given pursuant to Articles 15 and 16 of the Regulation 2018/1725.

1. Nature and the purpose(s) of the processing operation¹

The purpose(s) of the processing of personal data is/are:

DNV SE, EMSA's contractor, will organise a survey using Zoho Survey Platform, for which they hold a licence, to complete Specific Contract 1, which is part of implementing the Framework Contract 2024/EMSA/2024/OP/0014.

The contractor developed a comprehensive questionnaire reviewed by EMSA to evaluate current evacuation strategies on passenger ships. They have structured this questionnaire to analyse lessons learned from real-life scenarios where evacuation procedures were implemented, and life-saving appliances were utilised.

The survey aims to capture perceived hazards and challenges experienced by key stakeholders, including crew members on cruise ships, shipping companies, shipbuilders, designers, classification societies, maritime administrations, P&I clubs, and equipment manufacturers. The contractor is expected to use robust analytical techniques to process the collected data, with the objective of identifying potential areas for improvement in the design and operational aspects of passenger ships, particularly in evacuation scenarios. The final report for this task will provide preliminary recommendations to enhance evacuation design, procedures, and life-saving equipment.

The survey is anonymous, and the participation is voluntary. No personal data is being processed unless the participant provides contact information for a potential follow-up interview, in which case, the survey responses will no longer be anonymous.

The survey is to be launched at the end of 2024 and be open to collect answers until middle of 2025.

EMSA will not reuse the personal data for another purpose that is different to the one stated above.

2. Categories/types of personal data processed

The categories/types of personal data processed are the following:

General personal data: Age range, Professional and personal e-mail and Physical fitness.

¹ Please, provide a brief description of the processing operation and clearly define the purpose(s).

3. Processing the personal data

The processing of the personal data is carried out under the responsibility of the Head of Unit 2.1 Safety and Security, acting as delegated EMSA data controller.

Personal data are processed by EMSA's contractor called DNV SE using the Zoho Survey Platform.

4. Access to and disclosure of personal data

The personal data is disclosed to the following recipients:

Designated Contractors' staff members in charge of the survey.

The information concerning the Survey to evaluate current evacuation strategies on passenger ships ... will only be shared with people necessary for the implementation of such measures on a need to know basis. The data are not used for any other purposes nor disclosed to any other recipient.

The information in question will not be communicated to third parties, except where necessary for the purpose(s) outlined above.

Personal data are not intended to be transferred to third countries.

5. Protecting and safeguarding personal information

EMSA implements appropriate technical and organisational measures in order to safeguard and protect data subjects' personal data from accidental or unlawful destruction, loss, alteration, unauthorised disclosure of, or access to them.

6. Access, rectification, erasure or restriction of processing of personal data

Data subjects have the right to access, rectify, erase, and receive their personal data, as well as to restrict and object to the processing of the data, in the cases foreseen by Articles 17 to 24 of the Regulation 2018/1725.

If data subjects would like to exercise any of these rights, they should send a written request explicitly specifying their query to the delegated data controller, Head of Unit 2.1 Safety and Security.

The above requests will be answered without undue delay, and in any event within one month of receipt of the request. However, according to article 14 (3) of the Regulation 2018/1725, that period may be extended by two further months where necessary, taking into account the complexity and number of the requests. EMSA shall inform the data subject of any such extension within one month of receipt of the request, together with the reasons for the delay.

7. Legal basis for Data processing

Processing is based on Article(s) 5a of the Regulation 2018/1725.

The study supports EMSA's Strategic Priority as was set in the 5-year strategy 2020-2024 is contribute to higher maritime safety standards, anticipate new maritime safety challenges and expectations and provide knowledge-based solutions with the aim of contributing to the reduction of marine casualties and human loss.

8. Storing Personal data

EMSA does not keep personal data longer than necessary for the purpose(s) for which that personal data is collected.

The contractor DNV will delete any personal data as soon as the analysis of the survey will be completed, no later than end of 2025.

9. Data protection points of contact

Should data subjects have any queries/questions concerning the processing of your personal data, they should address them to the data controller, Head of Unit 2.1 Safety and Security under the following mailbox: DPO-Queries-Dept3@emsa.europa.eu.

Any data subject may also consult EMSA Data Protection Officer at: DPO@emsa.europa.eu.

Recourse:

Complaints, in cases where the conflict is not resolved by the Data Controller and/or the Data Protection Officer, can be addressed at any time to the European Data Protection Supervisor: edps@edps.europa.eu.