

## SafeSeaNet monthly report June 2007

### 1. Background information

SafeSeaNet is a complex system that requires close monitoring and follow-up throughout its development so as to ensure the prompt detection of problems as they occur and to assist in the decision making process towards further evolutions.

The purpose of the report is to produce on a monthly basis, specific measurable elements and figures giving a full, clear and current picture of the situation. The report may be further analysed by EMSA, the Commission and the MS for extracting conclusions on the usability of SSN system.

The Maritime Support Services unit was set up in June. The main objective of the team is to actively support participating countries. The MSS, apart from other tasks, started a random check activity of the notifications sent by the participating countries with the main objective to improve, at its current stage, the system. As a result of that, more than 800 notifications were checked. Some countries were contacted to clarify different issues detected. This is an on-going task which main purpose is to harmonise the performance of the SSN users.

### 2. Type of information

All the bellow information was produced through the SSN application with the support of the ICT pillar.

#### 2.1. Notifications

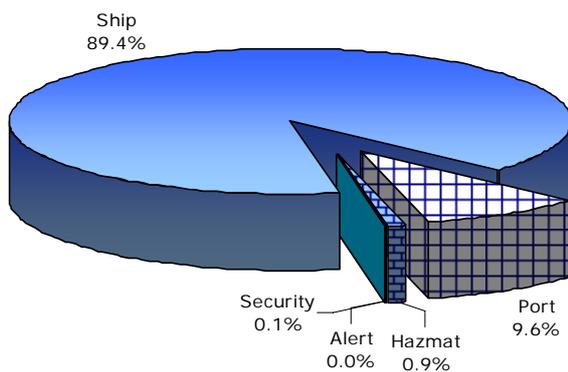
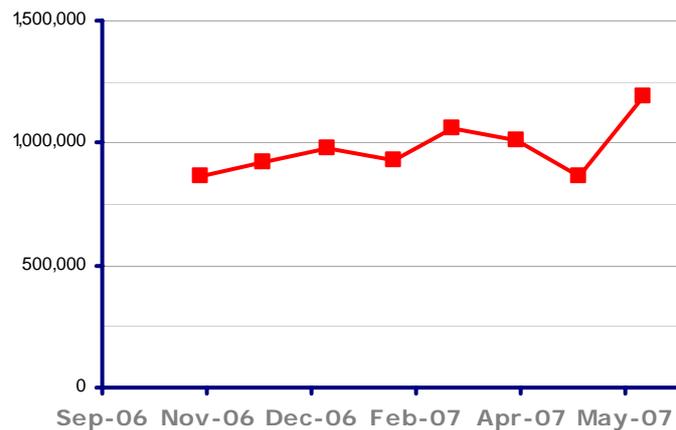
The table in this chapter gives a picture of the notifications provided by Member States to SSN per message type and interface (Denmark has started to provide SSN with AIS Ship Notifications).

**Table 1 - Notifications SSN (Jun.2007)**

| COUNTRY      | INTERFACE | SHIP             |               | PORT           | HAZMAT        | ALERT    | SECURITY     | TOTAL            |
|--------------|-----------|------------------|---------------|----------------|---------------|----------|--------------|------------------|
|              |           | AIS              | MRS           |                |               |          |              |                  |
| Belgium      | XML       | 140,400          |               | 56,493         | 1,250         |          |              | 198,143          |
| Denmark      | XML       | 422,351          |               |                | 512           |          |              | 422,863          |
| Finland      | XML       |                  |               | 6,435          | 467           |          |              | 6,902            |
| Germany      | XML       |                  |               |                | 1,864         |          |              | 1,864            |
| Ireland      | XML       |                  | 1             |                | 37            |          |              | 38               |
| Italy        | XML       |                  | 26,011        | 1,172          | 119           |          |              | 27,302           |
| Lithuania    | XML       |                  |               | 230            |               |          |              | 230              |
| Netherlands  | Web       |                  |               | 245            | 106           | 3        |              | 354              |
| Netherlands  | XML       |                  |               | 24,263         | 3,981         |          |              | 28,244           |
| Norway       | XML       | 358,652          |               | 1,683          | 771           |          |              | 361,106          |
| Poland       | XML       | 108,273          |               | 3,265          | 1,001         |          | 1,016        | 113,555          |
| Portugal     | Web       |                  |               | 45             |               |          |              | 45               |
| Slovenia     | Web       |                  | 86            | 147            | 7             |          |              | 240              |
| Spain        | XML       |                  |               | 12,555         | 266           |          |              | 12,821           |
| Sweden       | XML       | 7,537            |               | 7,916          | 572           |          |              | 16,025           |
| <b>TOTAL</b> |           | <b>1,037,213</b> | <b>26,098</b> | <b>114,449</b> | <b>10,953</b> | <b>3</b> | <b>1,016</b> | <b>1,189,732</b> |

**EMSA comment**

On the reporting period no new user began activity in SafeSeaNet. from the analysis of the number of notifications sent to SSN. The web interface is still being used by Slovenia, Portugal and Netherland. Portugal is in a temporary situation and the web interface is used by one single port (Funchal, Madeira Island); Netherlands is in the same situation. Slovenia continues using the web interface for providing notifications to SSN.

**Figure 1 – Notifications per Type****Figure 2 –Notifications: Nov.06/Jun.07****2.2. Requests**

The table in this chapter gives a picture of the requests made by Member States to SSN per message type and interface.

**Table 2 - Requests SSN (Jun.2007)**

| COUNTRY             | INTERFACE | SHIP         | PORT       | HAZMAT        | ALERT    | SECURITY | TOTAL         |
|---------------------|-----------|--------------|------------|---------------|----------|----------|---------------|
| Belgium             | Web       | 9            | 4          | 2             |          |          | 15            |
| Denmark             | Web       | 25           | 3          | 5             |          |          | 33            |
| Denmark             | XML       |              |            | 4             |          |          | 4             |
| Germany             | XML       |              |            | 19            |          |          | 19            |
| Ireland             | XML       |              | 3          |               |          |          | 3             |
| Lithuania           | Web       | 3            |            |               |          |          | 3             |
| Netherlands         | Web       | 512          | 46         | 7             |          | 1        | 566           |
| Norway              | Web       | 9            |            | 6             |          |          | 15            |
| Norway              | XML       |              |            | 24,671        |          |          | 24,671        |
| Poland              | XML       | 34           | 2          | 1             | 1        | 1        | 39            |
| Portugal            | Web       | 67           | 2          | 3             |          |          | 72            |
| Slovenia            | Web       | 330          | 11         |               |          |          | 341           |
| Spain               | Web       | 61           | 9          | 2             |          |          | 72            |
| European Commission | Web       | 513          | 304        | 63            | 3        | 2        | 885           |
| <b>TOTAL</b>        |           | <b>1,554</b> | <b>380</b> | <b>24,781</b> | <b>4</b> | <b>4</b> | <b>26,723</b> |

**EMSA comment**

The web interface is most commonly used by the Member States to request information. This is due to the fact that this functionality has not been, for the time being, implemented in Xml by most of the SSN users.

However, Norway, Germany and Poland are actively using this functionality in Xml. Ireland is still testing the connection with SSN; these requests can only be considered for statistical proposes.

Figure 3 – Requests per Type

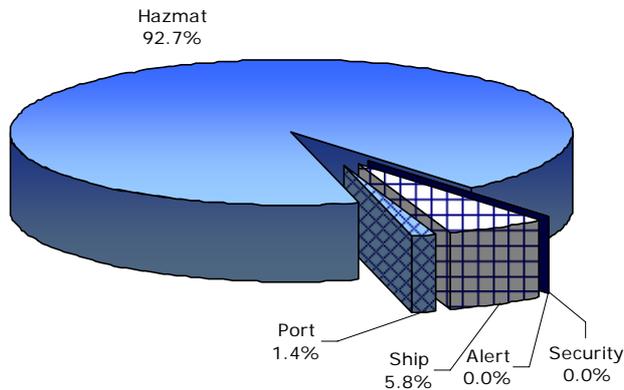
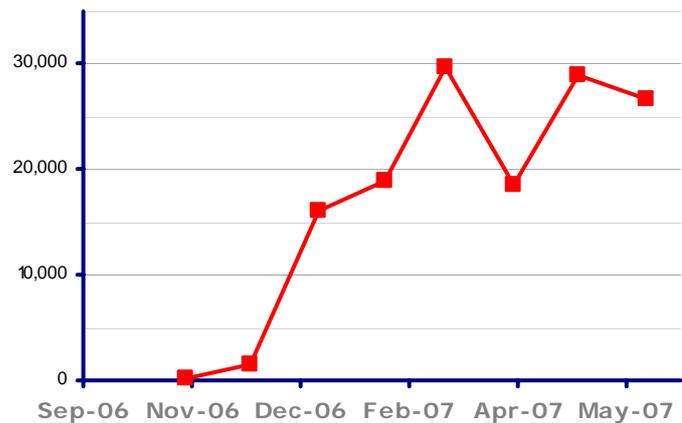


Figure 4 – Requests: Nov.06/Jun.07



### 2.3. LOCODEs per MS and the number of notification (port and HAZMAT) associated with these LOCODEs

In this chapter the notifications sent to SSN are analysed according to the next port of call LOCODE mentioned in the Port and Hazmat notifications. The information is grouped by three categories, European ports, non European ports and unknown ports. The top 10 EU ports are also displayed in the table.

Table 3 – Port and Hazmat Notifications per LOCODE (Jun.2007)

| COUNTRY                | LOCODE | PORT         | HAZMAT        | TOTAL        |               |
|------------------------|--------|--------------|---------------|--------------|---------------|
| <b>EU Top 10 Ports</b> |        |              |               |              |               |
| NETHERLANDS            | NLRM   | Rotterdam    | 15,747        | 3,972        | 19,719        |
| SPAIN                  | ESLPA  | Las Palmas   | 3,350         | 151          | 3,501         |
| FINLAND                | FIHEL  | Helsinki     | 2,181         | 222          | 2,403         |
| NETHERLANDS            | NLVI   | Vlissingen   | 2,131         | 15           | 2,146         |
| SPAIN                  | ESALG  | Algeciras    | 1,872         | 9            | 1,881         |
| POLAND                 | PLSWI  | Swinoujscie  | 1,024         | 415          | 1,439         |
| SPAIN                  | ESBCN  | Barcelona    | 1,323         | 51           | 1,374         |
| NETHERLANDS            | NLTNZ  | Terneuzen    | 1,178         | 28           | 1,206         |
| POLAND                 | PLGDY  | Gdynia       | 756           | 248          | 1,004         |
| SWEDEN                 | SEHEL  | Helsingborg  | 852           | 57           | 909           |
| <b>EU Ports</b>        |        |              | <b>52,890</b> | <b>8,793</b> | <b>61,683</b> |
| <b>Non EU Ports</b>    |        |              | <b>4</b>      | <b>256</b>   | <b>260</b>    |
| <b>Port unknown</b>    |        | <b>UNKWN</b> | <b>61,553</b> | <b>1,817</b> | <b>63,370</b> |

#### EMSA comment

The table shows the proportion of notifications by LOCODE. However as the next port of call is not mandatory information (according to the current XML Reference Guide), if the vessel is bounding for a non EU port, "port unknown" has a higher proportion.

### 2.4. Availability of the SSN EIS (H/W, S/W, communications etc) and the response time (diagram)

During the reporting period, the average response time of SSN in production environment, was between **1.50 and 1.90** seconds.

The standard response time and the minimum acceptable response time have yet to be defined. After definition of the above, information about the specific periods (date/time) when degradation of the system took place (response time below the minimum acceptable response time) will be produced. This data can only be gathered using the resources available at the Data Centre.

To supplement the limited information currently provided through the Mirella web site, EMSA developed a test tool. This test probe consists, in fact, on the test client tool available since last year, programmed to send a message to the production site every ten minutes.

The results are presented in the next table and only refer to the production environment. Each record on the table represents a failed attempt to communicate with SSN.

**Table 4 – SSN Availability – Periods of Interruption (Jun.2007)**

| MDAY | MONTH | YEAR | DATE        | Period of Interruption (min.) | FROM             | TO               |
|------|-------|------|-------------|-------------------------------|------------------|------------------|
| 04   | Jun   | 2007 | 04-Jun-2007 | 10                            | 04/06/2007 18:29 | 04/06/2007 18:30 |
| 05   | Jun   | 2007 | 05-Jun-2007 | 0                             | 05/06/2007 08:50 | 05/06/2007 08:50 |
| 21   | Jun   | 2007 | 21-Jun-2007 | 0                             | 21/06/2007 06:13 | 21/06/2007 06:13 |
| 30   | Jun   | 2007 | 30-Jun-2007 | 570                           | 30/06/2007 05:03 | 30/06/2007 14:30 |

#### EMSA comment

Care should be taken when interpreting this information, because the results may be biased due to the connectivity conditions between DIGIT and EMSA. Furthermore, it only tells that SSN is responding to a simple message, which does not even assure for SSN full operational capability (meaning that this does not represent that SSN responds to the request).

#### 2.5. Error Analysis

The table in this chapter shows the number not accepted notifications in SSN by type of error and by Member State. N/R stands for user not identifiable.

**Table 5 – Errors Analysis (Jun.2007)**

| COUNTRY      | Access Denied | Invalid Format | Server Error | TOTAL        |
|--------------|---------------|----------------|--------------|--------------|
| Belgium      |               | 650            | 3            | 653          |
| Denmark      | 2             | 102            | 2            | 106          |
| Germany      |               | 1              |              | 1            |
| Italy        |               | 708            | 34           | 742          |
| N/R          | 211           | 6,772          | 40           | 7,023        |
| Netherlands  | 4             | 38             | 2            | 44           |
| Norway       |               | 474            | 4            | 478          |
| Poland       |               | 440            | 8            | 448          |
| Portugal     | 5             |                |              | 5            |
| Slovenia     |               | 2              |              | 2            |
| Sweden       |               |                | 15           | 15           |
| <b>TOTAL</b> | <b>222</b>    | <b>9,187</b>   | <b>108</b>   | <b>9,517</b> |

#### EMSA comment

The table reveals that the message error type *Invalid Format* has the higher occurrence. The N/R means that the message was not readable and so not possible to identify the sender. EMSA is going to record the "invalid format" messages to further analyse and assist MS in correcting the message formats. The task will be launched as soon as the new SSN version 1.9 will be implemented.

Figure 5 – Errors per Type

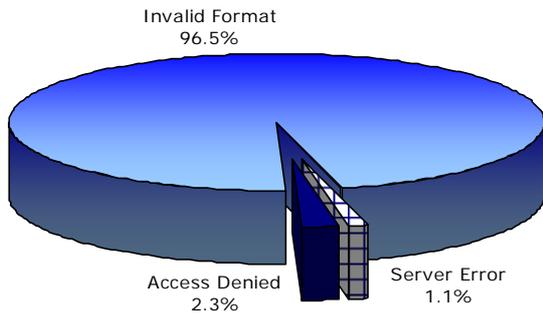
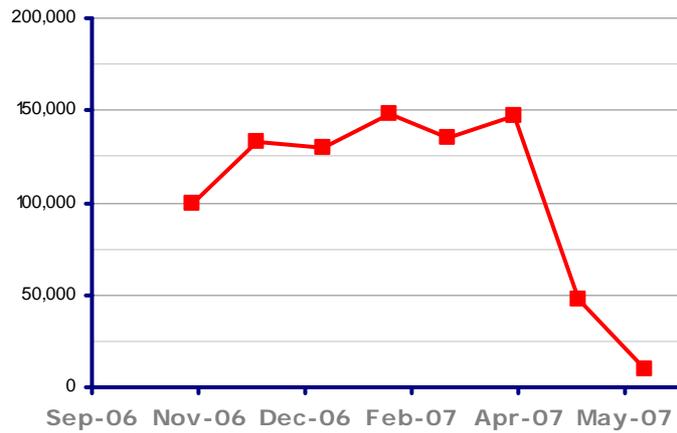


Figure 6 – Errors: Nov.06/Jun.07



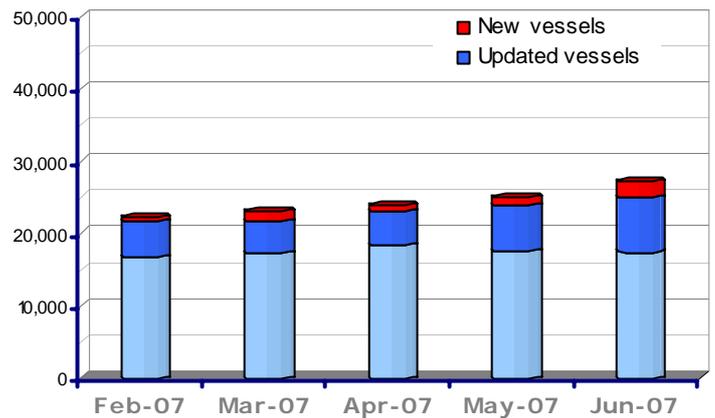
**2.6. Ship database and new entrees during the previous month**

The total lists of ships recorded in SafeSeaNet database with their IMO number, MMSI, ship's name and call sign has now a total of 27,220 records.

Table 6 – Ship database

|        | New vessels | Updated vessels | TOTAL  | var (%) |
|--------|-------------|-----------------|--------|---------|
| Feb-07 | 554         | 5,025           | 22,306 | 2.55%   |
| Mar-07 | 1,256       | 4,553           | 23,008 | 3.15%   |
| Apr-07 | 842         | 4,487           | 23,850 | 3.66%   |
| May-07 | 1,096       | 6,260           | 24,946 | 4.60%   |
| Jun-07 | 2,274       | 7,517           | 27,220 | 9.12%   |

Figure 7 – Ship database



**EMSA comment**

During the last month 2,274 new vessels were recorded and 7,517 vessels updated, in a total of 9,791 records created/updated (average of 2,448 records per week).

**2.7. SSN Users**

The table in this chapter gives a picture of the SSN registered users by Member State per associated role and interface.

Table 7 – SSN Users (Jun.2007)

| COUNTRY        | INTERFACE  |           | ROLE TYPE |          |           |          |           |           |           |          |          | TOTAL      |
|----------------|------------|-----------|-----------|----------|-----------|----------|-----------|-----------|-----------|----------|----------|------------|
|                | Web        | XML       | ADM       | ALL      | NCA       | MIN      | POR       | CST       | PSC       | OTH      | PMoU     |            |
| Belgium        | 3          | 1         | 1         |          | 2         |          |           | 1         |           |          |          | 4          |
| Czech Republic | 2          |           |           |          | 1         | 1        |           |           |           |          |          | 2          |
| Denmark        | 1          | 1         |           |          | 2         |          |           |           |           |          |          | 2          |
| European Comm. | 9          | 2         | 5         | 5        |           |          |           |           |           |          | 1        | 11         |
| Finland        | 7          | 1         |           |          | 2         |          | 2         | 4         |           |          |          | 8          |
| Germany        | 1          | 1         |           |          | 2         |          |           |           |           |          |          | 2          |
| Greece         | 1          |           |           |          | 1         |          |           |           |           |          |          | 1          |
| Ireland        | 1          | 1         |           |          | 2         |          |           |           |           |          |          | 2          |
| Italy          | 1          | 1         |           |          | 2         |          |           |           |           |          |          | 2          |
| Lithuania      | 9          | 1         |           |          | 1         |          | 2         |           | 6         | 1        |          | 10         |
| Netherlands    | 14         | 5         |           |          | 3         |          | 10        | 2         | 2         | 1        | 1        | 19         |
| Norway         | 5          | 2         |           | 1        | 6         |          |           |           |           |          |          | 7          |
| Poland         | 1          | 1         |           |          | 2         |          |           |           |           |          |          | 2          |
| Portugal       | 23         | 23        |           |          | 2         |          | 44        |           |           |          |          | 46         |
| Slovenia       | 3          |           |           |          | 1         |          |           |           | 1         | 1        |          | 3          |
| Spain          | 55         | 1         |           |          | 2         | 1        |           | 23        | 30        |          |          | 56         |
| Sweden         | 1          | 1         |           |          | 2         |          |           |           |           |          |          | 2          |
| <b>TOTAL</b>   | <b>137</b> | <b>42</b> | <b>6</b>  | <b>6</b> | <b>33</b> | <b>2</b> | <b>58</b> | <b>30</b> | <b>39</b> | <b>3</b> | <b>2</b> | <b>179</b> |

**EMSA comment**

From the figures above, results that most Member States have not yet introduced in SSN all their users, namely their LCAs (PORT, PSC and CST). However it is worth noting that all the SSN users are not visible in the current version of SafeSeaNet because the same userID may be used by several persons. The next version of SSN v1.9 will allow creating several users per authority giving visibility to all participants.