EMSA CMOROC IDENTIFICATION OF COMPETENCES FOR MASS OPERATORS IN REMOTE OPERATION CENTRES (CMOROC)

REQUIREMENTS

3 USE CASES

Voyages with three ship types:



1 HOUR

VOYAGE

FERRY

FEEDER SHORT SEA

BULKER LONG DISTANCE

14 MAIN PROCESSES IDENTIFIED 6 Core Processes:

VOYAGE

PORT	SEA	PORT
1. VO	YAGE PLANNI	NG & CONTROL
	2. CARGO OP	ERATIONS
	3. NAVIGA	ΑΤΙΟΝ
4.	ENGINEERING	OPERATIONS
	5. MAINTE	NANCE
6. MA	LFUNCTIONS 8	& EMERGENCIES

4 Management Processes:

M.1. ORGANISATION
M.2. GENERAL MANAGEMENT
M.3. RISK MANAGEMENT
M.4. QUALITY MANAGEMENT

4 Support Processes:

S.1. HUMAN RESOURCES	
S.2. LEGAL ASPECTS	
S.3. AUTOMATION SYSTEMS	
S.4. ECONOMIC ASPECTS	
	-

OVER 40 EXPERTS IN WORKSHOPS AND INTERVIEWS

- > International Shipping companies
- > Maritime Industry
- > Sciencists in the field
- > International Universities

PROPOSED OPERATIONAL MODEL

38 TASK ANALYSES

- By DCoS Models: DCoS – Distributed Cooperative Human-Machine System
- > ANALYSIS OF ALL RELEVANT AGENTS
- > ANALYSIS OF ALL RELEVANT PROCESSES, TASKS AND FUNCTIONS
- > ANALYSIS OF REQUIRED RESOURCES AND INFORMATION

4 CORE TASKS

DESCRIPTIONS

Monitoring **Direct Control Emergency Response** Planning

5 ROLE DEFINITIONS

ROC – Remote Operation Centre OPERATIONAL MANAGEMENT LEVEL LEVEL SENIOR NAVIGATOR/ NAVIGATOR/ ENGINEER/ SENIOR ENGINEER SYSTEM -ADMINISTRATOR

COMPETENCE-BASED CURRICULUM

MASS Operators - Basic Program		
FOR ALL OPERATORS (NAVIGATORS / ENGINEERS / SYSTEM ADMINI		
Module	Fields of Competences (Lev	
MASS Operation 1	Understand MASS system. performance.	
MASS Safety & Security 1	Contribute to the specific s MASS system.	
MASS Management & Administration 1	Work as MASS operator wi	
Practical Training 1	Understand the equipment board of a MASS.	

FOR NAVIGATORS

MASS Navigation	Take responsibility on navig
MASS Monitoring	Conduct a safe monitoring
MASS Cargo & Mission Operations 1	Monitor cargo and mission MASS.

FOR ENGINEERS / SYSTEM ADMINISTRATORS

	MASS Engineering Operations 1	Operate all technical system
	MASS Automation and Control	Operate all automation and maintenance.
	MASS Operations Monitoring	Monitor the operations of a

MASS Senior Operators - Advanced Program FOR ALL SENIOR OPERATORS SENIOR NAVIGATORS / SENIOR ENGINEERS)

(SENIOR NAVIOATORS / SENIOR ENGINEERS)		
Module	Fields of Competences (Le	
MASS Operation 2	Manage a MASS system. C	
MASS Safety & Security 2	Develop safety and securit secure operations of a MA	
MASS Management & Administration 2	Develop and improve the e e economic demands.	
Practical Training 2	Evaluate performance and board of a MASS.	
FOR SENIOR NAVIGA	TORS	
MASS Navigation & Control	Manage MASS voyages. Ta condition.	

FOR	SEN	IOR	ENG	NEERS

MASS Engineering Operations 2	Manage all technical system reliability, availability, perfo
MASS Operations Control	Manage a fleet of MASS. T

IISTRATORS)

evels 3-4)

. Operate and interpret the

safety and security demands of a

vithin legal requirements.

t and operations in ROC and on

gation of a MASS.

watch for a fleet of MASS.

operations and seaworthiness of

ms and remote maintenance.

autonomy systems and remote

fleet of MASS.

evels 4-5)

Optimize MASS performance.

y systems. Maintain safe and SS system.

entire MASS system within legal and

critical conditions in a ROC and on

Take direct control under any

MASS Cargo & Plan and manage operations with cargo, passengers or on mission Operations 2 missions. Control seaworthiness of MASS.

ems and automation. Improve formance and resilience.

Take direct control on demand.



18 MODULE





